

Nganampa Health Council Management Report

2013

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Despite operating in one of the most challenging service delivery environments in Australia, Nganampa Health Council continues to maintain a high quality health service that has resulted in a number of sustained health improvements for our members. Many of these successes are discussed in this report and include:

- Exceptional childhood immunisation rates.
- Record levels of completed health checks.
- Improved chronic disease management programs.
- Continued high levels of participation in our sexual health screen and continued low levels of infections.
- A high quality suite of environmental health programs delivering significant positive impacts on living conditions.

2013 is Nganampa Health Council's 30th year. This report highlights our achievements over this period. It demonstrates that despite the challenging service delivery environment, sustained health gains are possible through well managed, well planned and well resourced programs. Effective governance, high quality staffing, and robust management systems are critical.

We are pleased to report that we have recruited an additional Medical Officer this year. Dr Phil Humphris has spent close to a decade working for Medecins Sans Frontieres in Africa. Recruiting Phil has allowed us to redistribute Medical Officers workload and introduce a weekend on-call roster. These are important reforms that make our Medical Officer workload more sustainable.

This year saw the commencement of two new programs that provide an opportunity to focus resources on problematic areas. An ear health program funded by the South Australian Department of Health has commenced. The program involves Ear Nose and Throat (ENT) specialists making visits to the APY Lands to review children with identified ear problems.

The second new program is a Regional Tobacco and Healthy Lifestyles program funded by the Commonwealth Department of Health. This program will allow us to manage a suite of activities that have a health promotion and education focus, enhancing our current activities in the area of chronic disease management.

The Board and management team wish to thank all the staff for their contributions throughout the year. Despite all the challenges that the Health

Council faces, we continue to be a strong organisation that is making a real difference to the health of the population we serve.