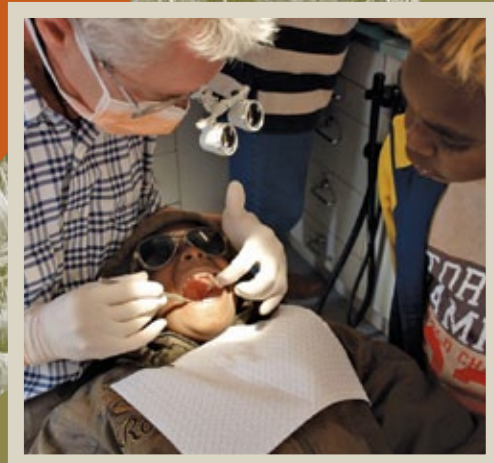
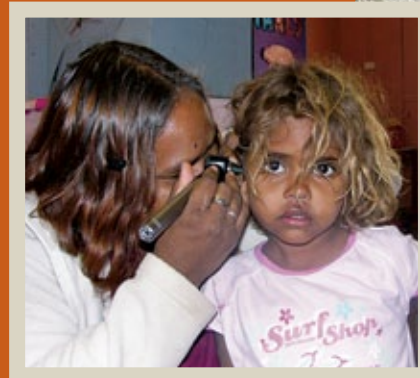


Nganampa Health Council

STRATEGIC PLAN 2011-2014



KEY DEVELOPMENTS

1981

Pitjantjatjara Land Rights Act gives title for North West Reserve of South Australia to Anangu Pitjantjatjara-ku – a land holding body for Anangu.

1982

Widespread community discussion regarding the need for improved health services and for Anangu control over health care delivery.

A Report is commissioned by Pitjantjatjara Council and recommends the establishment of Nganampa Health Council.

1983

Nganampa Health Council established on 1st December. Local community health committees established with an office base in Alice Springs.

1987

A collaborative review of environmental health by Nganampa Health Council and the South Australian Health Commission results in the publication of “Uwankara Palyanyku Kanyintjaku – A Strategy for Well Being”. Over the next decade, the UPK Report profoundly influences developing environmental health policy and program approaches at the national level.

1988

Commencement of a regional approach to health services delivery with the establishment of a Goals and Strategies Program. Adoption of an Anangu Health Worker training curriculum.

1993

Opening of the Umuwa Regional Office of Nganampa Health Council on the APY Lands. The regional Health Committee begins meeting regularly at Umuwa. A comprehensive sexual health program strategy is developed which becomes an exemplar for the development of program approaches regionally and nationally.

1994

Foundation and continuing Anangu Health Worker education delivered regionally from Umuwa for the first time.

1995

Capital Works Program commences, with the goal of replacing dilapidated clinics and staff houses across the APY Lands.

1999

Completion of a comprehensive organisational review. The Report prepared by a pre-eminent team of external reviewers documents an impressive record of achievement.

Opening of the new Pukatja Clinic by the Commonwealth Minister for Health and Ageing completes the capital works program to replace six major community clinics.

2000

Official opening of Tjilpi Pampa Ngura adds a residential aged care dimension to the Health Council’s work.

2003

Nganampa Health Council celebrated 20 years of Anangu controlled health service delivery on the APY Lands with Inma and other festivities at Umuwa.

The Health Council became an accredited Registered Training Organisation (RTO) for delivery of nationally accredited Anangu Health Worker training.

2004

Formalised clinical quality assurance processes, including establishment of Clinical Services Manager and Immunisation/Child Health Officer positions, child health screening regime and Occupational Health and Safety protocols.

The Board established the Anangu Study Scholarship Fund to encourage and financially support Anangu undertaking post secondary education and training.

2005

Establishment of new clinics at Kenmore, Watarru and Nyapari Communities.

2007

The Patient Information Recall System (PIRS) implemented. By 2010 all clinics had ceased using paper based records, which are archived. Electronic records provide for greatly improved coordination of care.

2008

A formal review of the Aged Care Program completed by expert external reviewers. The review recommends expansion of the existing program to better meet the increasing demand for aged care services from Anangu with complex and high care needs.

2009

Nganampa Health Council is AGPAL accredited.

2010

The new mobile dental surgery commences service on the APY Lands.

MISSION STATEMENT

Nganampa Health Council is an Anangu controlled community health organisation delivering comprehensive Primary Health Care to all Anangu resident or visiting the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands in South Australia. It aims to improve the health status of Anangu through the provision of best practice and accredited clinical, public and preventative health care services delivered in culturally appropriate ways.

CLINICAL, PUBLIC and POPULATION HEALTH SERVICES

Delivering best practice clinical, public and population health services is Nganampa Health Council's core business. Further improvements in the effectiveness of our services require enhanced health management information systems, sustaining an adequately skilled and resourced workforce, effective and integrated health promotion and primary prevention systems, and focused partnerships with stakeholders who can impact on the social determinants of health.

- We will sustain best practice clinical and population health services and programs.
- We will further develop effective program responses to the challenges of adult chronic disease and mental ill health.
- We will sustain and further develop comprehensive maternal and child health services.
- We will maintain a suite of public and environmental health programs that have a strong advocacy, health promotion and illness prevention focus.
- We will sustain a comprehensive sexual health program across the APY Lands and continue to work collaboratively with key stakeholders to develop increasingly effective regional program approaches.
- We will ensure that services and programs are culturally appropriate and accessible through the training and employment of Anangu Health Workers, the ongoing monitoring and review of programs by the Board, engagement of the best available technical expertise, and adherence to best practice, evidence based protocols.
- We will continue to provide best practice respite and residential aged care for Anangu at the Pukatja Aged Care facility.
- We will ensure that our clinics are adequately stocked with appropriate medical equipment, supplies and pharmaceuticals.

- We will continue to coordinate a range of medical specialist visits on the APY Lands.
- We will continue to maintain a dental program visiting all communities on the APY Lands.

MANAGEMENT

People are our most important resource. Recruiting, supporting and developing staff with the required skills mix is a major ongoing challenge in our remote environment. Nganampa Health Council will sustain best practice recruitment, orientation, staff support and development systems and will maximise opportunities for Anangu training and employment in the health service.

- We will administer an Anangu Scholarship Scheme to promote post secondary level education for Anangu.
- We will strive to develop opportunities for Anangu employment within the organisation across all workforce categories.
- We will seek funding to improve resourcing in the Anangu Health Worker Education Program so as to ensure that Anangu Health Workers can reach and maintain national registration requirements.
- We will maintain an Occupational Health Safety and Welfare Committee and effective policies and risk management processes to ensure workplaces are safe.





- We will ensure that all staff are adequately supported and resourced to do their jobs and can maximise their contributions.
- We will promote a learning and career development culture within our organisation and provide professional development for all staff, making use of technologies and processes best suited to our remote workplaces.

Nganampa Health Council will continue to implement an Information Management and Technology Plan that maximises our capacity to take advantage of developing communication and information technologies. Ongoing development and adaptation of Communicare will be fundamental to sustaining and enhancing all clinical care and management into the future.

- We will maintain organisational systems for the ongoing monitoring and review of the Information Management and Technology Plan and risk assessment.
- We will continue to implement and further develop a comprehensive and integrated Patient Information Recall System.
- We will develop a new organisation intranet site to improve internal communication and workflow.
- We will introduce where appropriate new medical technologies and e-health solutions.
- We will continue to use health information to plan and evaluate our programs and to report to our funding partners.

Nganampa Health Council will further develop and extend quality management processes.

- We will maintain and further develop our Continuous Quality Improvement systems.
- We will maintain our accreditation.
- We will review the organisation's existing industrial relations framework so as to promote fairness and security in the workplace, ensure that terms and conditions of employment remain competitive, and promote our mission and core values.

- We will provide training, skills development, mentoring and support services for Anangu Board members, the Anangu Executive Director and Anangu Health Mayatjas as identified and required.
- We will continue to lobby vigorously for completion of the organisation's capital works replacement and expansion plan and for dedicated funding to manage and maintain effectively the organisation's assets base.
- We will continue to maintain best practice accounting and financial management systems.
- We will continue to conduct detailed risk assessments on all our activities and maintain a risk management plan for the organisation.
- We will continue to investigate strategies for reducing our impact on the environment and reducing our carbon footprint.

COMMUNITY LINKAGES

Nganampa Health Council will continue to work closely with other stakeholders on the APY Lands to develop regional policy and program responses to key public and environmental health issues.

- We will continue to collaborate with Mai Wiru Regional Stores, APY Land Council, Community Councils and the NPY Women's Council in the implementation of the regional Mai Wiru stores policy.
- We will continue to work closely with APY Land Council and other key stakeholders to ensure that Anangu housing is appropriately designed and constructed, that housing repair and maintenance services are adequate and that essential services are accessible, safe, reliable and affordable for Anangu.
- We will continue to lobby vigorously for the APY Lands to receive adequate essential services and infrastructure, especially in relation to roads, airstrips, public transport, municipal services, power, water, telecommunications and broadband.



A key function for Nganampa Health Council is the facilitation of referrals and provision of transport, accommodation and social support for Anangu who must travel off the APY Lands for secondary or tertiary level health care.

- In collaboration with other key stakeholders, we will advocate for affordable, accessible and appropriate transport systems within the APY Lands and between the APY Lands and Alice Springs and for appropriate patient accommodation in Alice Springs and Adelaide.
- We will continue to seek an adequate level of funding for the Patient Assisted Transport Scheme (PATS).
- We will continue to advocate for improved and reliable aerodromes for 24-hour emergency evacuations from the APY Lands.
- We will maintain and further enhance the Health Council's capacity to provide transport, accommodation, advocacy, liaison, social support, and return to country services for Anangu who are referred to Alice Springs for health care.
- We will continue to maintain a nutrition education support program in Alice Springs.

As a centre of excellence, Nganampa Health Council will continue to contribute to best practice and capacity building in our sector at a national, regional and state level.

- We will continue to engage with other stakeholders in collaborative quality research and program development.
- We will continue to contribute to the work of the Aboriginal Health Council of South Australia and the National Aboriginal Community Controlled Health Organisation.
- We will actively participate in the National Congress of Australia's First Peoples.
- We will continue to work collaboratively with the Office for Aboriginal and Torres Strait Islander Health and with Country Health SA in the development of evidence based best practice in the sector.
- We will continue to participate in e-health planning forums in both South Australia and the Northern Territory.



- We will continue to maintain a Board structure that facilitates broad community representation of Anangu and Anangu organisations on the APY Lands and provide the Board with training and access to necessary expert technical advice.
- We will review the organisation's constitution and governance arrangements.
- We will continue to promote the Anangu Study Scholarship Fund to encourage Anangu to participate in post secondary education and training.
- We will work collaboratively with key stakeholders to plan, implement, deliver and support community based health and social services for the frail aged and Anangu with disabilities.

EXTERNAL LINKS

Nganampa Health Council will continue to advocate vigorously for a more equitable allocation of Indigenous specific and mainstream health, social and community services funding to the APY Lands from governments.

- We will continue to advocate for improved access to specialist clinical services on the APY Lands.
- We will seek a commitment from governments to consult appropriately with the Health Council in the development of health related initiatives on the APY Lands. We are committed to sharing our expertise as part of consultative processes.
- We will lobby for additional funding for the organisation in areas that have a significant funding shortfall; especially staffing, medical equipment replacement and asset maintenance.



CORE VALUES

Nganampa Health Council's core business is the delivery of best practice, evidence based, comprehensive Primary Health Care to improve the health status of Anangu.

Nganampa Health Council is an Anangu owned and managed organisation. The governing Board is Anangu and makes the key policy, financial and staffing decisions. Services are developed and delivered in a culturally appropriate and accessible fashion. The Executive Director and clinic Mayatjas are Anangu.

Primary Health Care is most effective where it works closely with educational, employment, and social and community services. Nganampa Health Council engages collaboratively in program development and quality research with others to improve the health status of Anangu.

Nganampa Health Council promotes training and employment for Anangu within the organisation, whilst valuing the important work and advice of its non-Anangu staff.

As an independent non-government organisation, Nganampa Health Council advocates on behalf of Anangu for improvements to health, educational, employment, municipal and social and community services on the APY Lands.

Nganampa Health Council prioritises programs that are needs and evidence based, have a population health focus, and that can be sustained and evaluated.

People are the organisation's most important resource. Nganampa Health Council is committed to promoting a fair and safe workplace where staff are valued and have the necessary resources to contribute effectively.

Nganampa Health Council is committed to managing resources efficiently, balancing its budget, meeting its regulatory and reporting obligations, maintaining accreditation and engaging in continuous quality improvement.

