

External Links

Nganampa Health Council will continue to advocate vigorously for a more equitable allocation of indigenous specific and mainstream health, social and community services funding to the APY Lands from governments.

We will:

Continue to advocate for improved access to specialist clinical services on the APY Lands.

Lobby for additional funding for areas that have a significant funding shortfall including staffing, medical equipment replacement, building maintenance and aged care.

Seek a commitment from governments to consult appropriately with the Health Council in the development of health related initiatives on the APY Lands. We are committed to sharing our expertise as part of consultative processes.

Continue to support and work with the SANFL and other sporting groups to promote healthy lifestyle practices through sport.

A key function for Nganampa Health Council is the facilitation of referrals and provision of transport, accommodation and social support for Anangu who must travel off the APY Lands for secondary or tertiary level health care.

We will:

Maintain and further enhance the Health Council's capacity to provide transport, accommodation, advocacy, liaison, social support, and return to country services for Anangu who are referred to Alice Springs for health care.

In collaboration with other key stakeholders, we will advocate for affordable, accessible and appropriate transport systems within the APY Lands and between the APY Lands and Alice Springs and for appropriate, affordable patient accommodation in Alice Springs and Adelaide.

Continue to seek an adequate level of funding for the Patient Assisted Transport Scheme.

Continue to advocate for improved and reliable aerodromes for 24-hour emergency evacuations from the APY Lands.

As a centre of excellence, Nganampa Health Council will continue to contribute to best practice and capacity building in our sector at a national, regional and state level.

We will:

Continue our leading edge collaborative action research and program development effort with a range of external agencies.

Continue to contribute to the work of the Aboriginal Health Council of South Australia and to the National Aboriginal Community Controlled Health Organisation.

Continue to work collaboratively with both the Commonwealth Government and the South Australian Government in the development of evidence based best practice in the sector.

Continue to monitor and report our performance against the National Key Performance Indicators.

Participate in e-health planning forums in both South Australia and the Northern Territory.

Core Values

Nganampa Health Council's core business is the delivery of best practice, evidence based, comprehensive Primary Health Care so as to positively influence the health status of Anangu.

Primary Health Care is most effective where it works closely with educational, economic, employment, and social and community services and systems. Nganampa Health Council strives to foster collaborative program development and action research partnerships with relevant Anangu organisations and government and non-government agencies, so as to improve the health status of Anangu.

Nganampa Health Council is an Anangu owned and Anangu managed organisation. The governing Board is Anangu and makes the key policy, finance and staff appointment decisions. Services are developed and delivered in a culturally appropriate and accessible fashion.

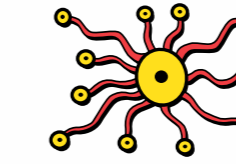
The Executive Director and clinic Mayatjas are Anangu and all staff are accountable to Anangu.

As an independent non-government organisation, Nganampa Health Council advocates on behalf of Anangu for improvements to health, social and community services, education and employment opportunities on the APY Lands.

Nganampa Health Council prioritises programs that are needs and evidence based and that can be sustained and evaluated.

People are the organisation's most important resource. Nganampa Health Council is committed to promoting a fair, safe and secure workplace where staff are valued and provided with the necessary resources to contribute effectively.

Nganampa Health Council is committed to managing resources efficiently, balancing its budget, meeting its regulatory and reporting obligations, and engaging in continuous quality improvement.



Mission Statement

Nganampa Health Council is an Anangu controlled community health organisation delivering comprehensive Primary Health Care to all Anangu resident or visiting the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands in South Australia. It aims to improve the health status of Anangu through the provision of high quality clinical and preventative health care services delivered in culturally appropriate ways.

Key Achievements and Success Stories

- Sustained reductions in the rates of Sexually Transmitted Infections.
- Childhood immunisation rates above 90% since 2004.
- Increases in the number of completed health checks from 84 in 2003/04 to 1,427 in 2016/17.
- Percentage of antenates seen in the first trimester has increased from 20% in 1992, to consistently over 70%.
- Publication of the nationally and internationally recognised UPK Public and Environmental Health report in 1987.
- A successful suite of medical specialist visits.
- Delivery of high quality aged and palliative care at Tjilpiku Pampaku Ngura Aged Care Facility.
- A dental program that has seen improvements in the dental health of children including outcomes comparable with the rest of South Australia.



Nganampa Health Council Strategic Plan 2018-2020

Main Key Performance Indicators for External Links

- Number of patients and escorts referred to Alice Springs and other locations for health care.
- Number of patients receiving specialist care on the APY Lands.
- Performance against the National Key Performance Indicators.

Clinical Services and Population Health

Delivering best practice clinical and population health services and programs is Nganampa Health Council's core business. Further improvements in the effectiveness of our services and programs require enhanced health management information systems, sustaining an adequately skilled, resourced and supported workforce, effective and integrated health promotion and primary prevention systems, and focused partnerships with stakeholders who can impact on the social determinants of health.

We will:

- Sustain best practice clinical and population health services and programs.
- Further develop effective program responses to the challenges of chronic disease.
- Sustain and further develop comprehensive maternal and child health services.
- Maintain a suite of Public and Environmental health programs that have an advocacy, health promotion and illness prevention focus.
- Sustain a comprehensive sexual health program across the APY Lands and continue to work collaboratively with key stakeholders to develop increasingly effective regional tri state program approaches.
- Ensure that services and programs are culturally appropriate and accessible through the training and employment of Anangu Health Workers as front line providers, the periodic monitoring and review of services and programs by the Board, and adherence to best practice, evidence based protocols.
- Continue to provide best practice residential aged care at Tjilpiku Pampaku Ngura for Anangu residents of the APY Lands.
- Implement effective responses to the challenges of mental ill health.
- Ensure our clinics are adequately stocked with appropriate medical equipment, pharmaceuticals and medical supplies.
- Continue to coordinate medical specialists visits on the APY Lands including visits by psychiatrists, ophthalmologists, optometrists, respiratory physicians, cardiologists, paediatricians, hepatologists, nephrologists, gynecologists, podiatrists, audiologists and ENT specialists.
- Continue to maintain a dental program visiting all communities on the APY Lands.
- Continue to use health information to plan and evaluate our programs and to report to our funding partners. This includes reporting on and analysing the National Key Performance Indicators.
- Continue to operate a Tackling Indigenous Smoking program.

Main Key Performance Indicators for Clinical Services and Population Health

- Number of adult and child health checks, and care plans completed.
- Participation rate in annual Sexually Transmitted Infection screen.
- Percentage of antenates seen in the first trimester.
- Percentage of children fully immunised.
- Number of completed dental treatments.

Anangu Employment

We will:

- Maintain, implement and further develop an Anangu Employment Strategy. This will include striving to develop opportunities for Anangu employment within the health service across all workforce categories.
- Seek funding to employ an Anangu Workforce Development Officer to provide Anangu staff with additional training and support.
- Seek opportunities to provide Anangu with additional training, including Anangu Health Worker training.
- Administer an Anangu Scholarship Scheme to promote tertiary and trade level education for Anangu.
- Where we cannot employ Anangu ourselves, we will seek opportunities to engage Anangu as consultants or contractors and use Anangu businesses.
- We will work with Skill Hire, TAFE SA and other agencies to further Anangu training and employment opportunities on the APY Lands.

Key Performance Indicators for Anangu employment

- Fulltime equivalent Anangu staffing levels.
- Number of Anangu staff with Certificate level qualifications or degrees.
- Training courses provided to Anangu staff.

Management

People are our most important resource. Recruiting, supporting and developing staff with the required skills mix is a major ongoing challenge in our remote service delivery environment. Nganampa Health Council will sustain best practice recruitment, orientation, staff support and development systems and will maximise opportunities for Anangu training, employment and engagement in the health service.

We will:

- Maintain a suite of human resources systems and practices that increase the likelihood of appropriately qualified professional staff being recruited and retained by the organisation.
- Promote a learning and career development culture for all staff within our organisation.
- Particularly in areas where staff recruitment and retention is difficult, we will maintain flexible and innovative employment practices.
- Review the organisation's existing industrial relations framework so as to promote fairness and security in the workplace, ensure that terms and conditions of employment remain competitive, and promote and support our mission and core values.
- Maintain a Health Safety and Welfare Committee and effective policies and risk management processes to ensure staff workplaces are safe.
- Maintain and further develop security enhancements including ensuring two staff attend all after hours consultations.
- Ensure that all staff are adequately supported and resourced to do their jobs and can maximise their contributions.
- Nganampa Health Council will continue to implement an Information Management and Technology Plan that maximises Nganampa Health Council's capacity to take advantage of developing communication and information technologies in a sustained and effective manner in our multi site, remote service delivery environment.
- We will:
 - Maintain organisational systems for the ongoing monitoring and review of the Information Management and Technology Plan and risk assessment.
 - Continue to use and further develop a comprehensive and integrated Clinical Information System.
 - Maintain and further develop an organisation intranet site to improve internal communication and workflow.
 - Introduce where appropriate new medical technologies and e-health solutions including telemedicine.
 - Participate in projects that allow patient information to be voluntarily shared between organisations.
 - Continue to maintain an organisation website and social media sites as a means of communicating with our members and external stakeholders.

Main Key Performance Indicators for Management

- Fulltime equivalent Medical Officer and Nursing staffing levels.
- Number of workplace injuries that result in employees having time off work.
- Accreditation status maintained.
- Indicators demonstrating a sound financial position.

Community Linkages

Nganampa Health Council will continue to work closely with other stakeholders on the APY Lands to develop regional policy and program responses to key public and environmental health issues.

We will:

- Continue to collaborate with Mai Wiru Regional Stores, APY Land Council, Community Councils and the NPY Women's Council to improve food security on the APY Lands.
- Continue to work closely with APY Land Council, and other key stakeholders to ensure that Anangu housing is appropriately designed and constructed, that housing repair and maintenance services are adequate and that essential services are accessible, safe and affordable for Anangu.
- Continue to investigate strategies for reducing our impact on the environment and reducing our carbon footprint.
- Continue to conduct detailed risk assessments on all of our activities and maintain a Risk Management Plan for the organisation.
- Continue to lobby for the APY Lands to receive adequate essential services and infrastructure, especially in relation to roads, airstrips, public transport, municipal services, power, water, telecommunications and broadband.
- Continue to maintain a Board structure that facilitates broad community representation of Anangu and Anangu organisations on the APY Lands and provide the Board with training and access to necessary expert technical advice.
- Continue to work collaboratively with Anangu Education Services on jointly identified projects.
- Continue to promote the Anangu Study Scholarship Fund to the communities on the APY Lands.
- Work collaboratively with key stakeholders to plan, implement, deliver and support community based health and social services for the frail aged and Anangu with disabilities including supporting the introduction of the National Disability Insurance Scheme.
- Ensure we comply with child protection legislation and implement strategies to keep children safe.
- Support a Deadly Choices program across the APY Lands to encourage healthy lifestyles.